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Computing HelpDesk Hours:

Phone: 540-568-3555

Mon-Thu: 8:00am - 9:00pm

Friday: 8:00am - 5:00pm

Saturday: Closed

Sunday: 3:00pm - 9:00pm

[See exceptions and details](#)

James Madison University Project Initiation Questionnaire

Final Check

Please check the details of your request.

If all the info is correct please click the "Submit" button.

Otherwise use the "Back" button to redisplay the questionnaire and correct any mistakes.

You must click "Submit" for your request to be processed.

Contact e-ID and Name:	cheverse, Sarah Cheverton
Submitter e-ID:	cheverse
Department:	Ctr for InstructionalTech
Phone:	540/568-3393
Email:	cheverse@jmu.edu
Primarily IT?	No
Classroom or instructional technology	Yes
1) Title/Short description:	Study Learning Mgt Systems for Possible Bb Replacement
2) Detailed Description:	JMU has been using the Blackboard Learning Management System since 1999 (then called CourseInfo). While the product has improved over time

with additional features and connections with multiple external products (e.g., Elluminate), its foundation is out-of-date and possibly out-of-sync with faculty preferences and needs. Furthermore, Bb's licensing fees have increased dramatically. And, finally, the Library & Ed Tech organization has developed an intense interest in open-source tools which are possibly more cost-effective and offer greater flexibility and potential for the virtual learning environment.

3) Date Needed:

7/1/2012

Our plan is to recommend a tool by June 30, 2012, test the tool through June 30, 2013 and migrate to the new system (if the tool is not a Blackboard product) through the 2013-14 fiscal year. The new system would be in active production by Fall, 2014; if appropriate, Blackboard would be turned off at that time.

4) Other Departments:

Yes, this project will involve IT as the learning management system is now a mission critical system. The project will also involve the University Registrar's office as official course and enrollment data will likely be pulled into the system.

5) Sensitive data:

The project will likely not involve sensitive data; any grades stored in the system will likely be unofficial data calculated from quiz or assignment scores or the faculty member.

6) Costs:

The current Blackboard licensing fee will range from approx \$140K to \$145K over the next 3 years. This does not include associated personnel and hardware costs. One of the goals of the project is to reduce licensing fees if possible.

6) Resources:

The project will likely require some system administration, backup and limited support from IT. Classroom Technology Services will be consulted to ensure that the system will work with campus classrooms systems.

7) Interfacing:

Course and enrollment data, LDAP, email

You may attach up to four supporting files.

Please use only files of type:

.bmp,.cbl,.csv,.dat,.doc,.docx,.dms,.gif,.htm,.jmu,.jpg,.lst,.log,.nn,.out,.pdf,.png,.ppt,.rpt,.rtf,.sql,.sqr,.txt,.vsd,.xnv,.xls,.xlsx,.zip, or no extension.

Do not attach two files with the same name.

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James Madison University

Harrisonburg, VA 22807, MSC 0602

(540) 568-3555

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